

Filing MEDlink® Series Insurance Claims

Instructions for the Insured

3 Easy Ways to File a Claim!

1. Present your ID card to the Provider

- Simply present your ID card to your medical provider so they may file your claim and accept the assignment of benefits.
- If your medical provider is unable to accept assignment of benefits, you may file a claim directly with APL.

2. File a Claim Online

- Register or log in to APL's Online Service Center (OSC) at secured.ampublic.com
- Go to My Claims, click "Start Now" and follow the three easy steps to upload your claim.

3. Submit a Claim by Mail or Fax

Mail

APL Claims
P.O. Box 248950
Oklahoma City, OK 73124-8950

Fax

877.365.9423

Submit claims to:

American Public Life Phone 1-800-256-8606
P.O. Box 248950 1-877-365-9423
Oklahoma City, OK 73124-8950 www.ampublic.com

Please use In-Hospital Benefit Cert Number when



Insured: **JOHN SMITH**
Coverage: **INDIVIDUAL**
Policy/Cert. #: **1122334**
Group #: **21212**
Effective Date: **3/1/2016**
Plan: **MEDLINK W/BENEFIT ASSIGNMENT**

Documents to File a Claim

- Find claim forms on ampublic.com under "Claims & Forms." Select MEDlink® from the list of products, then click "download."
- Using the MEDlink® claim form (Form C101), complete the section entitled "Claimant's Statement." Please be sure to sign and date in the blanks provided at the bottom of the form.
- Include the Explanations of Benefits from your primary insurance carrier
- For in-hospital and outpatient hospital claims, please include a uniform itemized hospital bill from your provider (Form UB-04)
- For treatment in a physician's office, please include the physician's itemized statement of services from your provider (Form CMS-1500)

Questions?

We're Here to Help!

Call 800.256.8606, option 2 today!

Underwritten by American Public Life Insurance Company. This product may have limitations and exclusions.
This product is inappropriate for people who are eligible for Medicaid coverage.

